



FAQs NOMAR Paragon Connect Conversion

1. What are my MLS system options?

There are three systems available to you.

- a. **Paragon Connect** – Fully responsive, modern, next gen MLS system that works seamlessly on your desktop, laptop, tablet and phone.
- b. **Paragon Pro**– Designed to work on your laptop or desktop and has many legacy features that you may want to explore.
- c. **Matrix** – This is the MLS system you have been using.

2. Important dates

Wednesday, March 27 – Pre-parallel mode

You will have access from your MLS dashboard to Matrix and Paragon Connect and Paragon Legacy.

- a. **Matrix**- You will have access to all features in Matrix
- b. **Paragon** all features available except for listing add/edit.
This is the time for you to become familiar with the Paragon Connect system. Replicate your searches, add any additional contacts, set-up your prospecting notifications, create your hotsheets etc.

Monday, April 8 – Monday, July 8: Parallel mode for 90 days

- a. **Paragon**: All features will be available, and all new listings will be added and edited from here.
Note: If you entered a listing in Matrix before 4/8 you will need to edit that listing in Matrix.
- b. **Matrix**: all features will be available except for listing add.
 - a. This is to give you one last opportunity to view anything in matrix to replicate your searches, add any additional contacts, set up your prospecting notifications, hotsheets etc.
 - b. Turn off your prospecting notifications inside of Matrix and turn them on inside of Paragon Connect.
****Warning****: If you do not do this, your client will have duplicate emails if you have prospecting turned on for your client in both systems.
 - Inform your clients that their client portal will look and feel a little different than what they have been using in the past.

Tuesday, July 9: Paragon will be your only MLS system

- a. **Paragon is your only system**
- b. **Matrix is no longer available to you**



3. What training is available to attend?

Paragon Connect help videos: <https://www.info.paragonrels.com/>

Upcoming Paragon Connect Training Webinars

Monday March 25: 9 AM CT
Tuesday March 26: 9 AM CT
Wednesday March 27: 2 PM CT
Thursday March 28: 2 PM CT

Monday April 01: 9 AM CT and 1 PM CT
Tuesday April 02: 10 AM CT and 2 PM CT
Wednesday April 03: 11 AM CT and 3 PM CT
Thursday April 04: 9 AM CT and 3 PM CT
Friday April 05: 10 AM CT and 1 PM CT

Week of April 08: On-site training – see NOMAR for details.

4. Who can I call if I have questions?

To speak with someone, call the Helpdesk at **# 877-MLS-HELP (877-657-4357) for Support**

MLS Board/staff for board/rules question

5. What else should I know/prepare for:

a. Data conversion

We have converted agent, office, listing, media (photos/documents) and open house data.

- i. Data is currently updating approximately every 30 minutes.
- ii. Data has been migrated to the ROAM Paragon schema and will not be an exact match to the fields available in Matrix.
- iii. Data in the Paragon Listing Input and Maintenance Module will match the ROAM Paragon schema. It will not be an exact match and may be in a different order than fields on the Matrix Listing Input form.

b. Branding

You will need to upload a new Agent image and Office logo in Paragon.



c. Contacts

We have your contacts from Matrix up to this **March 21** Any contacts you entered in Matrix after that will need to be reentered in Paragon Connect.

d. Prospecting notifications

Reminder to turn off your prospecting notifications in Matrix and turn on your prospecting notifications in Paragon Connect

e. Data Syndication (Back Office, IDX, etc.)

Data syndication has not changed with this transition. If you have any questions regarding data syndication, please contact [**ROAM/NOMAR staff**].

h. Third Party Integrations

The following third-party integrations will be accessible through Paragon and Paragon Connect:

Remine

ShowingTime/Offer Manager

MarketStats

Instanet/Transaction Desk

RentSpree

Property Panorama

ZipForms

Cloud CMA

RPR

CRS

6. When might I want to use the Paragon Pro system vs Paragon Connect?



This system is not responsive and is meant for desktops or laptops only. It has an extensive amount of features that you may want to take advantage of. Paragon and paragon connect user interface has the same database so you can use them interchangeably.

- a. Fully customizable CMA package
- b. CMA Summary one liner quick stats
- c. Branding on reports
- d. Additional system reports
- e. Advanced printing with multiple listings. Coming to Paragon Connect in June.
- f. Customizable signatures- Coming to Paragon Connect Q3.