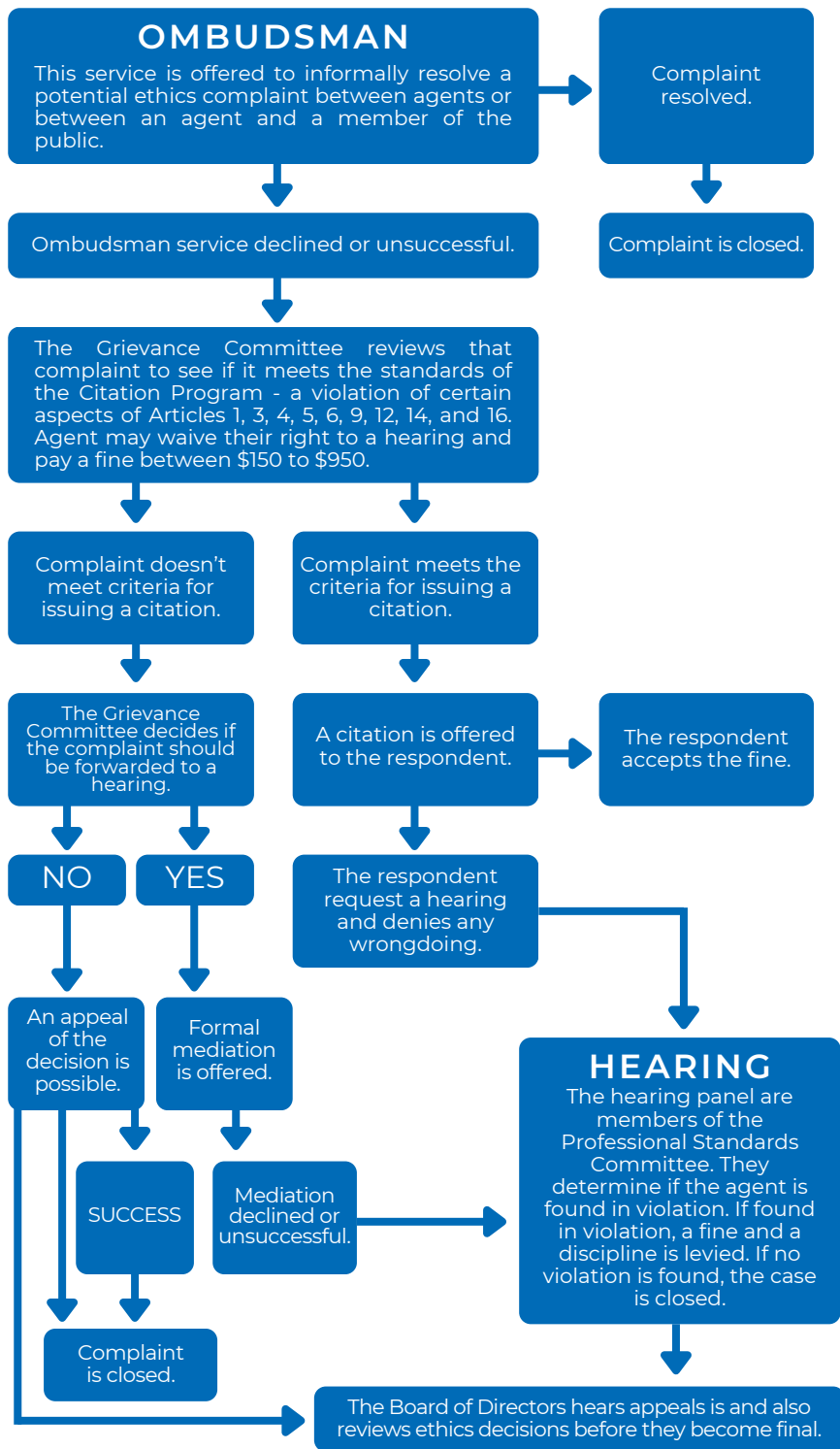


NOMAR PROFESSIONAL STANDARDS PROCESS

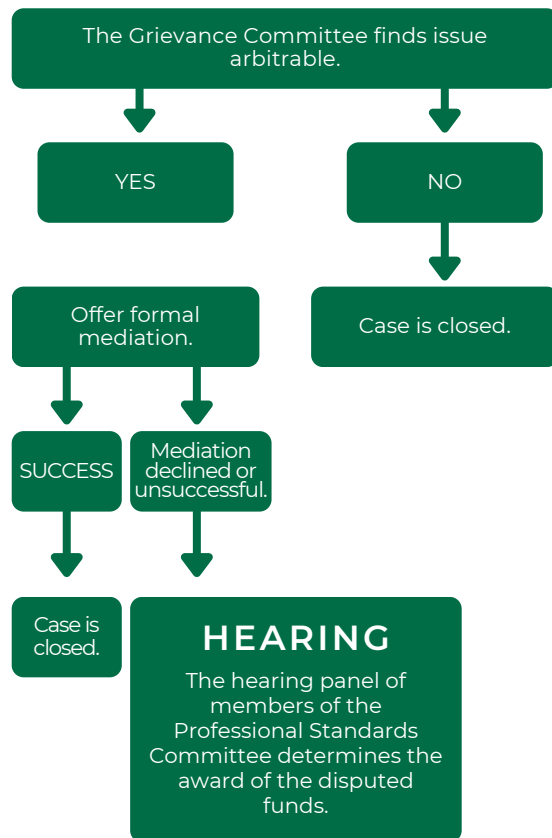
ETHICS COMPLAINTS

This process involves a complaint alleging a violation of the REALTORS® Code of Ethics. Complaints should be filed within 180 days of occurrence. There is no fee to file an ethics complaint.



ARBITRATION

This process involves a request to settle a commission dispute between brokers and is filed after a transaction is closed. In arbitration, each party pays a \$500 fee. The prevailing party's fee is returned.



This graphic generally represents NOMAR's Professional Standards procedures, but not necessarily every aspect or step in the process, as each case is unique. For more information, visit www.nomar.org/pro-standards.

